

**2024/TDC (CBCS)/EVEN/SEM/  
COMDSE-602T (A/B/C/D)/195**

**TDC (CBCS) Even Semester Exam., 2024**

**COMMERCE**

**( 6th Semester )**

**Course No. : COMDSE-602T**

**Full Marks : 70**

**Pass Marks : 28**

**Time : 3 hours**

*The figures in the margin indicate full marks  
for the questions*

**Candidates are to answer either Option—A or  
Option—B or Option—C or Option—D**

**OPTION—A**

**Course No. : COMDSE-602T (A)**

**( Consumer Protection )**

**UNIT—I**

**1. Answer any four of the following questions :**

**1×4=4**

**(a) Define consumer.**

**(b) What is wholesale price?**

( 2 )

- (c) Write the full form of MRP.
- (d) What is packaging?
- (e) What is corporate redress?

2. Answer any one of the following questions : 2

- (a) Give two points of distinction between retail price and wholesale price.
- (b) Mention two benefits of public redress systems.

3. Answer any one of the following questions : 8

- (a) Discuss the external complaint handling measures to protect consumer rights.
- (b) Explain the public redress systems in the Consumer Protection Act.

#### UNIT—II

4. Answer any four of the following questions :  
1×4=4

- (a) Give an example of spurious goods.
- (b) What do you mean by deficiency in service?

( 3 )

- (c) Mention one kind of unfair trade practice.
- (d) What is Consumer Protection Council?
- (e) What is territorial jurisdiction?

5. Answer any one of the following questions : 2

- (a) Write two distinctions between unfair trade and restrictive trade.
- (b) State two functions of District Forums.

6. Answer any one of the following questions : 8

- (a) Discuss the powers of National Commission.
- (b) Explain the rights of consumers available under the Consumer Protection Act.

#### UNIT—III

7. Answer any four of the following questions :  
1×4=4

- (a) What is complaint?
- (b) What is relief?
- (c) What is vexatious complaint?
- (d) What do you mean by offence?
- (e) Give one example of frivolous complaint.

( 4 )

8. Answer any *one* of the following questions : 2

(a) Discuss two grounds of filing a complaint under the Consumer Protection Act.

(b) Give two points of distinction between offences and penalties.

9. Answer any *one* of the following questions : 8

(a) Discuss the procedures for filing complaint under the Consumer Protection Act.

(b) Narrate the provisions of appeal for protection of consumer rights.

#### UNIT—IV

10. Answer any *four* of the following questions :

1×4=4

(a) What is banking ombudsman?

(b) Write down one function of IRDA.

(c) Write the full form of FSSAI.

(d) Write down one function of Electricity Regulatory Commission.

(e) Write down one power of Insurance Ombudsman.

( 5 )

11. Answer any *one* of the following questions : 2

(a) State two functions of TRAI.

(b) Discuss two powers of RBI.

12. Answer any *one* of the following questions : 8

(a) Explain the protective measures available to consumers under the banking ombudsman.

(b) Discuss the functions of Electricity Regulatory Commission.

#### UNIT—V

13. Answer any *four* of the following questions :

1×4=4

(a) What is consumer helpline?

(b) What is voluntary standard?

(c) What is licensing?

(d) Define surveillance.

(e) Write one impact of consumer movement.



14. Answer any one of the following questions : 2

- (a) Mention two important provisions of Citizens Charter.
- (b) Explain the role of BIS.

15. Answer any one of the following questions : 8

- (a) Discuss the role of consumer organizations to protect consumer rights.
- (b) Narrate the provisions of mandatory standards required to be observed by organizations under the Consumer Protection Act.

OPTION—B

Course No. : COMDSE-602T (B)

( Fundamentals of Investment )

UNIT—I

1. Answer any four of the following questions :

1×4=4

- (a) Define Real Estate.
- (b) What is Capital Market?
- (c) Name a commodities stock exchange.
- (d) What is the market index of NSE?
- (e) Name two financial assets held by an investor.

2. Answer any one of the following questions : 2

- (a) Differentiate between investment and speculation.
- (b) Define financial assets.

3. Answer any one of the following questions : 8

- (a) Discuss the investment decision process.
- (b) Write a note on Risk-Return relationship with diagram and equation with regards to portfolio analysis. Also discuss the impact of taxes on Return.

5+3=8

#### UNIT—II

4. Answer any four of the following questions :

1×4=4

- (a) What is a zero coupon bond?
- (b) What is meant by convertible debentures?
- (c) Write the full form of CRISIL.
- (d) What do you mean by default risk?
- (e) State one disadvantage of debenture financing for companies.

5. Answer any one of the following questions : 2

- (a) State two characteristics of bonds.
- (b) State two functions of credit rating agencies.

6. Answer any one of the following questions : 8

- (a) What are the various risks in bonds?
- (b) What do you understand by credit rating? Discuss the advantages and disadvantages of credit rating. 2+3+3=8

#### UNIT—III

7. Answer any four of the following questions :

1×4=4

- (a) State two characteristics of preference shares.
- (b) What is EIC framework?
- (c) Define technical analysis.
- (d) Name two methods of technical analysis.
- (e) Name any one approach to equity valuation.

8. Answer any one of the following questions : 2

- (a) What does Dow theory advocate?
- (b) Write a note on economy analysis.

9. Answer any one of the following questions : 8

- (a) What is fundamental analysis? Differentiate between fundamental analysis and technical analysis. 2+6=8
- (b) Write a note on Efficiency Market Hypothesis (EMH).

#### UNIT—IV

10. Answer any four of the following questions :

1×4=4

- (a) What are currency swaps?
- (b) Define diversification of funds with respect to portfolio analysis.
- (c) How do we measure the risk of a portfolio?
- (d) What are AMCs?
- (e) What is meant by portfolio revision?

11. Answer any one of the following questions : 2

- (a) Differentiate between futures and forwards contract.
- (b) Why do we need a balanced portfolio? Discuss.

12. Answer any one of the following questions : 8

- (a) What are mutual funds? Discuss the advantages of mutual funds investment for investors. 3+5=8
- (b) Write a note on financial derivatives market in India.

#### UNIT—V

13. Answer any four of the following questions :

1×4=4

- (a) When was SEBI formed?
- (b) When was Company Law Board constituted?
- (c) Who is an insider?
- (d) What is the full form of CUTS?
- (e) What is meant by investors' activism?

14. Answer any one of the following questions : 2

- (a) What do you mean by insider trading?
- (b) Discuss the role of press in investors' protection.



15. Answer any one of the following questions : 8

- (a) Discuss the role of SEBI in investors' protection.
- (b) Discuss the methods of redressal of investors' grievances.

## OPTION—C

Course No. : COMDSE-602T (C)

## ( Office Management and Secretarial Practice )

## UNIT—I

1. Answer any four of the following as directed :

1×4=4

- (a) Write one of the duties of the office manager.
- (b) Which registers are used for stock keeping in office?
- (c) Mention one type of indexing.
- (d) Centralized filing system is one where all the filing equipments and personnel are located in a multiple section.

( Write True or False )

- (e) Mention one of the methods of filing.

2. Answer any one of the following questions : 2

- (a) Write two objectives of filing.
- (b) What is the significance of indexing?

3. Answer any one of the following questions : 8

- (a) Discuss the various functions of a modern office.
- (b) Write the essentials of a good indexing system. Briefly discuss the various types of indexing. 3+5=8

#### UNIT—II

4. Answer any four of the following as directed : 1×4=4

- (a) Write one element of an efficient mailing service.
- (b) Mention one type of stationery used in office.
- (c) Mention one of the factors affecting the design of a form.
- (d) An automatic numbering and dating machine is used for stamping on the incoming mail.

( Write True or False )

- (e) Name one mailroom equipment.

5. Answer any one of the following questions : 2

- (a) What is the use of Postal Franking Machine?
- (b) Outline the significance of managing stationery in office.

6. Answer any one of the following questions : 8

- (a) Discuss the procedure for handling inward mail.
- (b) Mention the significance of maintaining forms in the office. What are the merits of using forms in the office management?

#### UNIT—III

7. Answer any four of the following as directed :

1×4=4

- (a) Mention one important objective of office automation.
- (b) Name one item of non-recurring heads of expenditure.
- (c) The size of photocopy cannot be reduced and enlarged according to the requirement.

( Write True or False )



(d) What do you mean by asset register?

(e) Write one use of fax machine.

8. Answer any one of the following questions : 2

(a) Write a short note on audio-visual aids.

(b) What do you mean by vouching and verification in audit process?

9. Answer any one of the following questions : 8

(a) Examine the advantages and disadvantages of using personal computer in office. 4+4=8

(b) Describe in brief the objectives and sequence of office mechanization. 4+4=8

#### UNIT—IV

10. Answer any four of the following as directed :

1×4=4

(a) Mention two types of bank accounts.

(b) Write one use of passbook.

(c) What is the full form of NPA in banks?

(d) Presenting a cheque before the date specified on the cheque is considered dishonourable.

( Write True or False )

(e) What do you mean by the term 'stale cheque'?

11. Answer any one of the following questions : 2

(a) What do you mean by crossed cheque?

(b) How does ATM help the customer of the bank?

12. Answer any one of the following questions : 8

(a) Explain in brief the various modes of payments used in banking sector.

(b) Write notes on the following : 4+4=8

(i) Types of accounts in bank

(ii) Different forms used in bank

#### UNIT—V

13. Answer any four of the following as directed :

1×4=4

(a) Write one example of modern technology used in office.

- (b) Mention one of the important duties of a personal secretary.
- (c) Write one function of scanner.
- (d) E-mail can be sent simultaneously to many individuals at a time around the world.

( Write True or False )

- (e) What is the significance of a meeting agenda?

14. Answer any one of the following questions : 2

- (a) State the contents of minutes of a meeting.
- (b) Write the basic principles of maintenance of appointment diary.

15. Answer any one of the following questions : 8

- (a) Discuss the role of a secretary in modern office.
- (b) What do you mean by multimedia? Outline the significance of multimedia usage in business. 2+6=8

OPTION—D

Course No. : COMDSE-602T (D)

( International Business )

UNIT—I

1. Answer any four of the following questions :

1×4=4

- (a) What do you understand by globalization?
- (b) Mention one challenge that is faced in international business.
- (c) What do you understand by international business environment?
- (d) State one advantage of international business from customers' viewpoint.
- (e) What is political environment in relation to international business?

2. Answer any one of the following questions : 2

- (a) Mention two important differences between domestic business and international business.
- (b) Write two economic factors that influence the international business.

3. Answer any one of the following questions : 8

- (a) Deliberate the impacts of globalization in domestic business in India.
- (b) Explain the various modes of entry into international business.

UNIT—II

4. Answer any four of the following questions :

1×4=4

- (a) Who propounded the product life cycle of international trade?
- (b) Mention one objective of WTO.
- (c) What do you understand by tariff barrier in international business?
- (d) What is the full form of UNCTAD?
- (e) What is balance of trade?

5. Answer any one of the following questions : 2

- (a) Mention any two non-tariff barriers imposed on import.
- (b) Write two reasons for current account deficit in balance of payments in India.

6. Answer any one of the following questions : 8

- (a) Discuss the objectives and principles of OPEC.
- (b) Explain the theory of national comparative advantage.

UNIT—III

7. Answer any four of the following questions :

1×4=4

- (a) Mention one advantage of regional economic cooperation.
- (b) Define foreign portfolio investment.
- (c) What is the full form of NAFTA?
- (d) What is forward exchange rate?
- (e) What is foreign exchange risk?

8. Answer any one of the following questions : 2

- (a) State two functions of the World Bank.
- (b) Write two features of international financial market.



9. Answer any one of the following questions : 8

(a) Write a brief account of foreign investment in India.

(b) Write short notes on the following :

4+4=8

(i) EU

(ii) SAARC

UNIT—IV

10. Answer any four of the following questions :

1×4=4

(a) Name one factor that is considered in a make or buy decision in international business.

(b) Define contract manufacturing in relation to international business.

(c) What do you understand by international business negotiation?

(d) Write one benefit of international business negotiation.

(e) What is called strategic alliance in international business?

11. Answer any one of the following questions : 2

(a) State any two uses of IT in international business.

(b) Mention two important ecological considerations in international business.

12. Answer any one of the following questions : 8

(a) Discuss the advantages and disadvantages of outsourcing in relation to international business.

(b) Discuss the strategic issues involved in development of international business.

UNIT—V

13. Answer any four of the following questions :

1×4=4

(a) What is meant by Special Economic Zones (SEZs)?

(b) What is the basic objective behind setting up of EOUs?

(c) What is factoring?

(d) Mention one advantage of banker's advantage in international business.

(e) Define corporate guarantee.

14. Answer any one of the following questions : 2

- (a) Write two features of international forfeiting.
- (b) Mention any two measures taken for promoting foreign investment in India.

15. Answer any one of the following questions : 8

- (a) Discuss, in detail, the foreign trade promotional measures taken in India.
- (b) Write short notes on the following : 4+4=8
  - (i) Letter of credit
  - (ii) Open account

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