



8. What are the barriers to problem solving and how can one overcome them?
9. Identity the skills required for problem solving.
10. What are the strategies one can adopt to manage conflict?

**TDC (CBCS) Even Semester Exam.,
September—2021**

ENGLISH

(4th Semester)

Course No. : ENGSEC-401

(Skill Enhancement Course)

Full Marks : 50

Pass Marks : 20

Time : 3 hours

The figures in the margin indicate full marks for the questions

A. Answer any fifteen (15) questions : 15x1=15

1. What is teamwork?
2. What is the difference between a group and a team?
3. Mention and strategy to improve teamwork.
4. Mention two challenges of teamwork.
5. What is the type of communication required for teamwork?
6. Mention two responsibilities of a team member.
7. What is adaptability?
8. What are the two obstacles to adaptability?
9. Mention two ways to improve adaptability skill.
10. Why is adaptability important in a team.

11. Point out two benefits of adaptability.
12. Why is adaptability considered a life skill?
13. What is effective leadership?
14. What is the difference between a teamwork and a team manager?
15. Point out two challenges for a leader.
16. Why is it necessary to have a leader in a team?
17. What is ethos in leadership?
18. What are the two signs of poor leadership?
19. What is the right way to approach a problem?
20. Why is observation important in problem-solving?
21. What does it mean to have resilience in problem solving?
22. Why is it necessary to generate alternative solutions in problem solving?
23. What is the advantage of having a lateral mindset in problem solving?
24. Why is it important to avoid hasty generalization in problem solving?
25. What is a problem statement?
26. How can collective wisdom assist in problem solving?
27. Why should one avoid egocentric thinking in problem solving?
28. Why is adaptability necessary in problem solving?
29. What is consensus decision making?

- II. Answer any 5 questions : 5x2=10**
1. What are the advantages of teamwork?
 2. Cite four obstacles to effective teamwork.
 3. How can communication help adaptability?
 4. What is empathy? How can it contribute to adaptability?
 5. How can active listening help effective leadership?
 6. Why does a leader need to possess emotional intelligence?
 7. What is critical thinking? How can it help in problem solving?
 8. What is brain storming technique of problem solving?
 9. What are the beneficial effects of dealing with problems?
 10. What is convergent thinking in problem solving?
- III. Answer any 5 questions : 5x5=25**
1. Specify five qualities of an effective team player.
 2. What are the conditions that must be fulfilled in order to build a good team?
 3. Analyse the skills that facilitate adaptability.
 4. Discuss how adaptability contributes to the development of a leader.
 5. What are the qualities of an effective team leader?
 6. What are the responsibilities of a team leader?
 7. Explain basic problem solving steps.